



Please read this cookie policy carefully as it contains important information on how we use cookies on our website. This policy should be read together with our Privacy Notice which sets out how and why we collect, store, use and share personal information generally, as well as your rights in relation to your personal information and details of how to contact us and supervisory authorities if you have a complaint.

Our website

This cookie policy only relates to your use of our website.

Throughout our website we may link to other websites owned and operated by certain trusted third parties to make support services available to you. These other third-party websites may also use cookies or similar technologies in accordance with their own separate policies. For privacy information relating to these other third-party websites, please consult their policies as appropriate.

Cookies

A cookie is a small text file which is placed onto your device (e.g. computer, smartphone or other electronic device) when you use our website. We use cookies on our website to help run, manage, maintain and improve our website, to help enable you access relevant information about the services we provide.

For example, we may monitor *e.g. how many times you visit the website, which pages you go to, traffic data, location data and the originating domain name of your internet service provider*. This information helps us to *e.g. build a profile of our users*. All this data will be aggregated or statistical, which means that we will not be able to identify you individually.

For further information on our use of cookies, *including a detailed list of your information which we and others may collect through cookies*, please see below.

For further information on cookies generally, including how to control and manage them, visit the [guidance on cookies](#) published by the UK Information Commissioner's Office, or www.allaboutcookies.org.

Consent to use cookies and changing settings

We will ask for your consent to place cookies or other similar technologies on your device, except where they are essential for us to enable the safe and secure operation of the website.

You can withdraw any consent to the use of cookies or manage any other cookie preferences by changing your cookies preferences using the cookies settings option at the bottom of any page on our website. It may be necessary to refresh the page for the updated settings to take effect.

Our use of cookies

The table below provides more information about the cookies we use and why:

The cookies we use	Name	Purpose	Whether cookie is essential for us to provide you with a service that you have requested and whether we will seek your consent before we place the cookie
<p><i>Describe the type of cookie, including its owner.</i></p> <p>e.g. 'Universal Analytics (Google)'</p> <p>'Just giving'</p>		<p><i>Insert a general description,</i></p> <p>e.g. <i>This is a web analytics service provided by Google Inc which uses cookies to show us how visitors found and explored our site, and how we can enhance their experience. It provides us with information about the behaviour of our visitors (e.g. how long they stayed on the site, the average number of pages viewed) and tells us how many visitors we have had.</i></p> <p>This cookie collects the following information:</p> <p><i>Activity, location, and browser information</i></p>	<p><i>Yes, essential (we will therefore not request your consent before placing this cookie)</i></p>

Third party access to the cookies

The cookies we use will only be accessed by us and those third parties named in the table above for the purposes referred to in this cookie policy.



How to turn off all cookies and the consequences of doing so

If you do not want to accept any cookies, you may be able to change your browser settings so that cookies (including those which are essential to the services requested) are not accepted. If you do this, please be aware that you may lose some of the functionality of our website.

For further information about cookies and how to disable them please go to the [guidance on cookies](#) published by the UK Information Commissioner's Office, or <http://www.allaboutcookies.org>.

How to contact us

Please contact us if you have any questions about this cookie policy or the information, we hold about you.

If you wish to contact us, please send an email to dataprotection@catalystsupport.org.uk, write to Catalyst Support Limited, 14 Jenner Road, Guildford, GU1 3PL or call 01483 590 150.

Changes to this policy

This policy was published on 19th March 2024 and last updated on 19th March 2024.

We may change this policy from time to time, when we do, we will make this clear on our website.